

# Better comfort, lower emissions, no compromises!

## THE CHEN FAMILY HOME

- Single-family dwelling in Magic Estates
- Built in 2012
- 2,900 sq ft
- No other energy upgrades

## THE SWITCH

### BEFORE

Natural gas furnace and A/C



### AFTER

Dual fuel hybrid system<sup>1</sup>



The Chens winter utility bills were the same amount as before installing their heat pump



The Chens got **\$10,000** in rebates<sup>2</sup> and paid **\$15,000** out of pocket<sup>3</sup>



“Comfort is the main benefit that I have noticed. My home used to heat unevenly, and now it’s comfortable all around”



The Chens reduced their household emissions by **85%**

## “ THE CHENS ADVICE

Shop around. Don’t just take the first contractor that you talk to. Consider the equipment, the installer’s knowledge and the quote.

1 A dual fuel system is an electric heat pump paired with a gas furnace for supplemental heat in cold temperatures.

2 Installed October 2023 for \$21,000. The Chens would be eligible for up to \$12,000 with today’s rebates.

3 A new high efficiency furnace and air conditioner would have a similar out of pocket cost, without the same utility savings and environmental benefit.